

Corporate Overview

Applied Microsystems



Appplied Microsystems is a leading Enterprise Systems Integration Company specializing in Information Technology Infrastructure, Enterprise Content Management, GIS and Business Process Management. Today, our goal is to help companies and government agencies derive strategic advantage by using Information Technology intelligently. We create solutions that our customers value, continually evolve, are easily managed, streamline operations and generate significant return on their investment.

Established in 1989, Applied Microsystems has evolved into a select group of highly certified IT professionals with national and international service capabilities. Applied Microsystems has designed, implemented, supported and managed networks, systems and applications, and helped many of the biggest and brightest names in business today. Our customers include such organizations as British Petroleum, Conoco-Phillips, State of Alaska, Arctic Region Supercomputing Center, Municipality of Anchorage, NASA, Japanese Space Agency and many others spanning both government and commercial industry.

Applied Microsystems represents a variety of manufacturers' offerings in the marketplace. We select the "best of breed" solutions, dependant on the needs of the specific customer applications, to ensure very high levels of customer satisfaction. We create single manufacturer product solutions when desired, or compile multi-vendor recommendations to provide the ultimate high performance solution when requested by the customer. In every case, the specific customer needs will determine the course of our recommendation.

Applied Microsystems' eWorX Integrated Services Framework provides industry leading integration and application delivery through a robust, intuitive and extensible platform. Modules addressing a broad range of the core technologies needed to deliver a powerful electronic workplace are available as Managed Services directly through our data center and require only Internet Explorer to access on the client. Modules include, Email, Content Management, DataVault Online backup and restore, Collaboration, Real-time GIS Asset Tracking and more.

Applied Microsystems' regional offices have local technical support available pre and post sales for resolution of customer needs. This same group of technical staff is available for onsite work such as installation or configuration when requested.

Applied Microsystems has a 24 by 7 TAC available for simple technical support or complex problem review and resolution. Technical resources are currently assigned for a problem and stay with that problem until completely resolved. Later, should the technical resources again be needed due to problem re-occurrence, the same engineering person initially involved on problem resolution will be available to continue with the customer to a satisfactory outcome. Through remote access capability our engineers can quickly and simply diagnose programming, configuration and hardware issues. Advance spares replacement service is available for our customers to ensure timely replacement of hardware due to product failure. Our support plans are designed to meet the most demanding environments and include 24x7x365 coverage with two-hour response time for Mission Critical systems.

Our staff is here to serve you, no matter how diverse your requirements. Call us today and find out more about how we can quickly and cost effectively satisfy your needs!» How is the email traffic affecting SAP traffic?

- » Do you have too much bandwidth or not enough?
- » Are your Internet connections enough?
- » Are your employees running recreational applications?

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